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SC PUBLIC SERVICE
COMMISSION

PROTESTANT
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February 16, 2005

Public Service Commission of South Carolina
Attn: Docketing Department
Post Office Drawer 11649
Columbia, SC 29211

To Whom It May Concern:

This letter is in reference to the Notice of Filing and Hearing (Docket No. 2004-357-WS) which I received last week. It indicates a proposed rate change for the water company. Please understand that I am not opposed to any increase if the service I am receiving is satisfactory, but when I cannot drink the water that is available to me on a daily basis because of a horrible taste and smell, then I am very much opposed to any increase.

Besides not being able to drink the water, we incur an annual expense of hundreds of dollars to replace faucets, shower doors, etc. because of the itched marks left behind by the water. It is impossible to remove the marks. This is the general consensus of our entire neighborhood. We live in Hilton and I have called the water company for years asking if something can be done with this water and the only reply is "We do need new wells but they are too expensive.

When I run the water to fill the coffee pot in the morning, it is impossible to see through the container because our water is so cloudy and full of air. I am a very fair person in most instances, but there is no way I will support a hike in prices when we are receiving such an inferior product.

Please send a representative out our way to correct the problem and I am sure we will all be in favor of your increase. Until then the answer is NO NO NO.

Sincerely,



Emily Collings
216 Racket Rd.
Chapin, SC 29036
407-0374

} Forty Love Subdivision

P.S. Our water pressure is extremely low!